

TRISTAR Promotes Brandon Wheeler as Director, Client Services

TRISTAR is pleased to announce the **promotion of Brandon Wheeler to Director of Client Services,** supporting clients across workers' compensation and liability programs.

Brandon brings over 30 years of industry experience, including extensive leadership within third-party administration, claims supervision, and client services. He has supported a wide range of programs for public and private self-insured entities, captives, joint power authorities, and alternative risk arrangements across California and nationwide.

Brandon joined TRISTAR in 2007 and spent several years leading teams in the Sacramento office before becoming the Director of Client Services, a position he held until 2019. After gaining further experience in bill review and account management, he was drawn back to TRISTAR by its culture and long-standing client relationships.

“TRISTAR has always been a place where relationships matter,” Brandon shared. “There’s a genuine commitment to clients and to the teams supporting them.”

Client Service Approach

Brandon’s approach centers on alignment, accountability, and proactive engagement.

“Client service doesn’t exist in a vacuum,” he said. “It’s about supporting the claims team, partnering with sales, and ensuring the client has confidence in every interaction.”

In his role, Brandon works closely with internal teams and client stakeholders to support retention, program performance, and long-term success.

Clients and partners are encouraged to connect with Brandon to learn more about how TRISTAR supports strong, sustainable client relationships.

Follow #BrandonWheeler today!