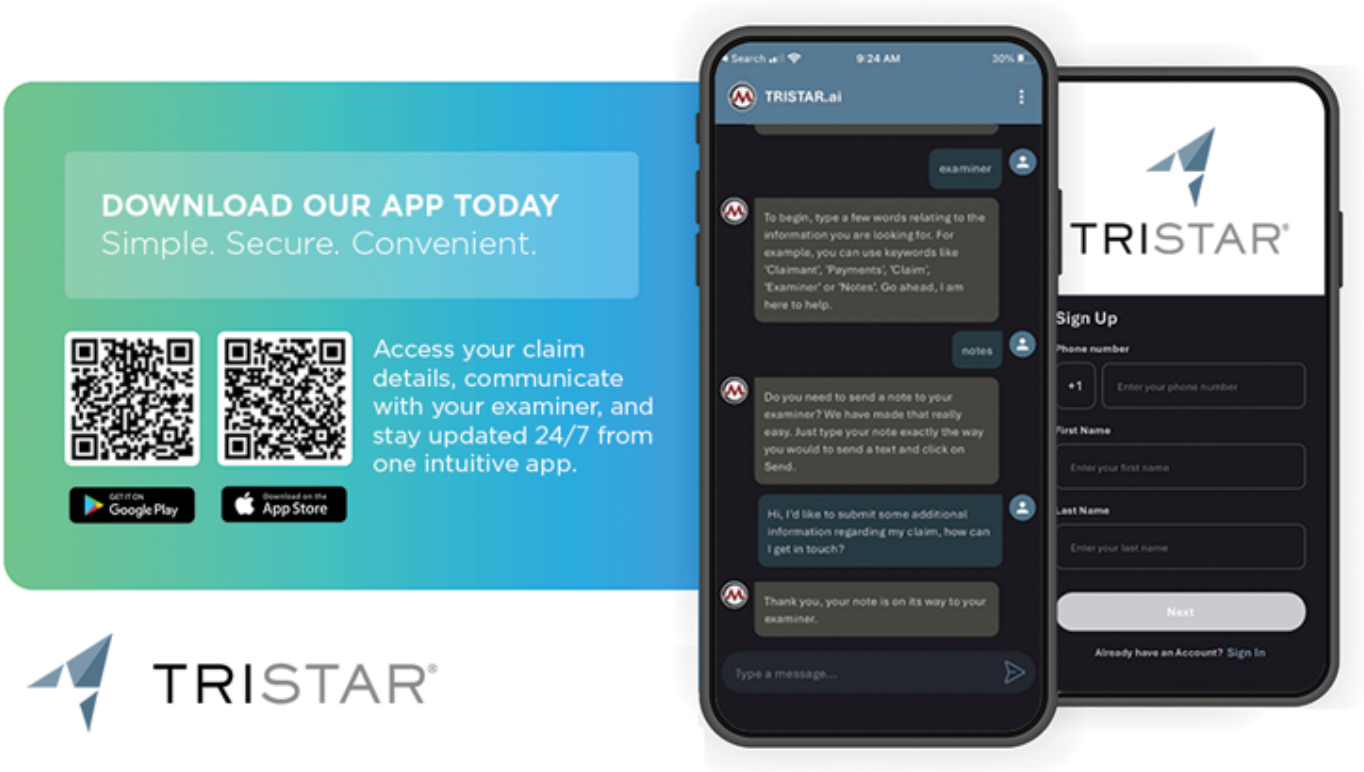


Introducing the TRISTAR Mobile App: The Claimant's Secure Solution for Easy Claims Management!

At TRISTAR, we believe claims management should be simple and secure. That's why we've developed the TRISTAR Mobile App, designed specifically for injured employees to access and manage their claims anytime, anywhere. The app is easy to use, and in a world where cybersecurity threats are constant, it also delivers the utmost security for claimants' personal information. All information shared within the app is used solely for claim-handling purposes.

Easy to Set Up: Getting started is simple. When an injured worker's phone number is linked to their claim in TRISTARConnect, all they need to do is enter their phone number and name, and they are in!

Easy to Use: Navigating the app couldn't be simpler. Powered by AI, it answers questions and helps injured workers find claim details, examiner info, and payment updates. If the AI can't help, it will offer to send a message to their examiner for them.

Easy to Communicate: Want to reach their examiner? Just type a message in the "Notes" section, click Send, and they're done—no more phone tags.

Features for Claimants:

- **24/7 Access:** Manage their claim anytime, anywhere with an internet connection.
- **Convenient:** Eliminate back-and-forth calls with real-time communication.
- **Secure & Private:** Their information is protected and used strictly for managing their claim.
- **Flexible:** Get the claim information needed on their schedule, even outside of office hours.
- **Regular updates:** The AI engine is constantly trained to provide more information about their claim, reducing the need to contact customer support.

Injured workers can now enjoy the peace of mind that comes with easy, secure claims management. Download the TRISTAR Mobile App today!